



FAXport Installation

Requirements Checklist

Hardware Requirements:

- Pentium 4, 512 MB RAM, 80 GB free hardware space
- Network interface card
- A Phone line or analogue phone PBX extension
- An external Fax Modem* (internal modems are not supported), or an Intelligent Fax Card**

Software Requirements:

- Windows 2003, Windows 2000 , Windows XP, NT Server SP 4, and above
- Static IP
- Microsoft Internet Explorer 5 and higher
- Microsoft Office Applications (MS Word, MS Excel and any other application required for opening the files which will be sent via FAXport)
- Adobe Acrobat for PDF files
- Exchange server admin privileges for the 'FAXport Exchange Connector' and a mailbox for fax use only.

* The recommended external modem, tested locally with FAXport, is US Robotics.

** TR114 – Brooktrout (**Note:** an internal card requires at least one free PCI slot).



PBX Integration

- Verify the PBX* is able to generate DTMF tones
- Prepare analog extension lines to be connected to the fax board / external modem (according to the number of channels on the fax board / external modem) and make a **hunt group** (with one leading number).
- Allocate DID** numbers for fax usage only (relevant only when installing an intelligent fax board)
- Configure the PBX in such manner that each time a call arrives in one of the DID numbers that were allocated for fax usage, the **leading number** will be dialed by the PBX. Once the fax board has answered, it will transmit the dtmf of the original dialed number (DNIS or DID).

* PBX - Private Branch Exchange

** DID – Direct Inward Dialing